

Symposium 2019: Creating Greater Value and Reliability in Health Care

*Program subject to change

Day 1	Wednesday, October 23, 2019
8:00 – 8:30 a.m.	Check-in, continental breakfast
8:30 – 9:00 a.m.	Welcome Sarah Patterson, MHA, FACMPE, Executive Director and Executive Sensei, Virginia Mason Institute Henry Otero, MD, Executive and Transformation Sensei, Virginia Mason Institute
9:00 – 10:30 a.m.	Stopping the Line – The Spine Care Story Rajiv Sethi, MD, Director, Neuroscience Institute at Virginia Mason Stephen Rupp, MD, Emeritus Anesthesiologist, Virginia Mason Health System Charleen Tachibana, DNP, RN, FAAN, Senior Vice President and Chief Nursing Officer, Virginia Mason Health System
10:30 – 10:45 a.m.	Refreshment Break
10:45 – 11:45 a.m.	Panel Discussion <i>How can physicians and executives engage together in patient safety?</i> Denise Dubuque, MHA, RN, Vice President Patient Care Services, Virginia Mason Medical Center Katerie Chapman, MHA, Senior Vice President and Hospital Administrator, Virginia Mason Medical Center Michael Glenn, MD, FACS, Chief Medical Officer, Virginia Mason Health System Stephen Rupp, MD, Emeritus Anesthesiologist, Virginia Mason Health System
11:45 a.m. – 12:45 p.m.	Aligning Improvements with Business Strategy <i>Speaker to be announced</i>
12:45 – 1:30 p.m.	Lunch
1:30 – 3:15 p.m.	Defining Patient Appropriateness and Improving Outcomes Farrokh Farrokhi, MD, Neurosurgeon, Virginia Mason Medical Center Andrew Friedman, MD, Physician, Virginia Mason Medical Center Jean-Christophe Leveque, MD, Neurosurgeon, Virginia Mason Medical Center
3:15 – 3:30 p.m.	Refreshment Break
3:30 – 4:45 p.m.	Keynote Presentation <i>The Current State of Value-Based Care</i> Gary Kaplan, MD, Chairman and CEO, Virginia Mason Health System Rajiv Sethi, MD, Director, Neuroscience Institute at Virginia Mason
4:45 – 5:00 p.m.	Closing Comments Henry Otero, MD, Executive and Transformation Sensei, Virginia Mason Institute
5:00 – 6:30 p.m.	Welcome Reception

Day 2 **Thursday, October 24, 2019**

8:00 – 8:30 a.m.

Continental breakfast

8:30 – 8:45 a.m.

Welcome

Henry Otero, MD, Executive and Transformation Sensei, Virginia Mason Institute

8:45 – 10:15 a.m.

Improving Efficiency of Surgical Procedures

Stephen Rupp, MD, Emeritus Anesthesiologist, Virginia Mason Health System

Denise Dubuque, MHA, RN, Vice President Patient Care Services, Virginia Mason Medical Center

10:15 – 10:30 a.m.

Refreshment Break

10:30 a.m. – 12:00 p.m.

Building a Wheelhouse for Sustained Improvement

Karen McHenry, Director, Neuroscience Institute, Virginia Mason Medical Center

12:00 – 12:45 p.m.

Lunch

12:45 – 1:45 p.m.

An Outsider's Journey into Making Quality Real

James Sanders, MD, Professor of Orthopaedics and Pediatrics, University of Rochester, Golisano Children's Hospital at Strong

1:45 – 2:00 p.m.

Refreshment Break

2:00 – 3:15 p.m.

Panel Discussion

Building Multidisciplinary Care Teams: How do you engage team members in collaborative decision making and improvement work?

Rajiv Sethi, MD, Director, Neuroscience Institute at Virginia Mason

Andrew Friedman, MD, Physician, Virginia Mason Medical Center

James Sanders, MD, Professor of Orthopaedics and Pediatrics, University of Rochester, Golisano Children's Hospital at Strong

Jean-Christophe Leveque, MD, Neurosurgeon, Virginia Mason Medical Center

3:15 – 4:30 p.m.

Closing Keynote

Creating a Path Towards Excellence

Gary Kaplan, MD, Chairman and CEO, Virginia Mason Health System

Henry Otero, MD, Executive and Transformation Sensei, Virginia Mason Institute

Day 3

October 25, 2019 (Limited Availability)

8:00 a.m. – 2:00 p.m.

Genba Tours

- Optional morning tours specifically designed for Symposium attendees – more details coming soon!
- Opportunity to attend our Virginia Mason Production System Report-Out, our weekly presentation of improvement activities.